

Andreas Felder
189 York Bay Trail Rochester, NY, 14586
(920) 606-5463
admin@andreasfelder.com

Objective

To apply my knowledge and skills to a job and be a productive asset to my employer, while learning the latest information and technology that will aid in continuing and future endeavors.

Education

MS in Networking and System Administration *Expected 8/2013*
BS in Applied Networking and Security Systems Administration
BS in Information Security and Forensics *2011*
GPA: 3.60 | PFOS GPA: 3.85
Rochester Institute of Technology, Rochester, NY

High School Diploma *2006*
Notre Dame de la Baie Academy, Green Bay, WI

Skills

- Microsoft Windows Server and Desktop systems
- Microsoft ISA Server 2004, 2006 and TMG
- Microsoft Hyper-V and other Virtualization Technologies
- Microsoft Exchange Server 2003, 2007, 2010 and 2012
- Microsoft SharePoint 2007, 2010 and 2013
- Microsoft Office 97, 2000, XP, 2003, 2007, 2010 and 2013
- Microsoft System Center 2010 and 2012
- Active Directory and other Windows Services
- Symantec Backup Exec and Ghost Solutions
- Linux, Mac and Unix experience
- Cisco, Fortinet and other networking equipment
- Networking including OSPF, BGP, RSTP and Vlans
- Panasonic PBX KX-TDA
- ShoreTel VOIP phone system and conferencing solution
- Fiber and ISCSI SAN
- Wireless networking (Infrastructure, Point to Point and Multipoint) and wireless security
- HTML, Java, C++, Visual Basic, VBs, DOS-batch, Shell and PowerShell scripting
- Fluent in English and German

Work Experience & Responsibilities

System Administrator, RailComm *03/2008-Present*

- Maintaining Windows Servers and Desktops and setting up new Systems
- Setting up and maintaining Exchange Server 2007 and 2010
- Deploying System Center 2007 R2 for managing the Desktop and Server infrastructure
- Upgrading to System Center 2010 and 2012

- Deploying System Center Data Protection Manager 2012 for backup and recovery as well as off-site disaster recovery
- Deploying a ShoreTel VOIP phone system with SIP trunking and analog phone lines
- Setting up Spiceworks IT Management and Helpdesk Solution
- Managing Group Policy and ensuring compatibility across Windows XP, Vista, 7 and 8
- Maintaining and Upgrading the Active Directory infrastructure and Windows Services like DNS, DHCP and VPN
- Working with Microsoft Hyper-V, Microsoft Virtual Machine Manager and VMware Server
- Configuring and Maintaining Hyper-V with a SAN for High Availability
- Installing and Managing a BlackBerry Professional Server to connect Blackberry cell phones to Microsoft Exchange
- Managing backups and restoring files and emails with Symantec Backup Exec System Recovery 8, 8.5 and 2010
- Implementing SharePoint 2007 and upgrading to SharePoint 2010
- Deploying and Maintaining a FortiGate cluster with BGP and OSPF
- Configuring and maintaining customer equipment

Assistant System Administrator, Schreiber Foods Inc.

05/2007-
08/2007

- Responsible for troubleshooting networking issues and improving performance
- Deployed Linux-based network monitoring software with Cisco Netflow support
- Maintained Windows Servers and Cisco Networking Equipment
- Used SMS 2003 to deploy software and updates

Desktop Support Specialist, Schreiber Foods Inc.

07/2005-
08/2006

- Responsible for troubleshooting everyday desktop, laptop and printing issues
- Exchanged old hardware in PC replacement project
- Maintained and upgraded hardware
- Completed project to upgrade Imaging systems, and documented new process for users and System Administrators

Achievements

- Microsoft Certified Technology Specialist:
 - Windows 2008 Active Directory
 - Windows 2008 Network Infrastructure
 - Windows 2008 Applications Infrastructure
- Named to RIT Dean's List for 11 consecutive quarters